

PRIVACY POLICY MELD&HERSTEL APP

This privacy policy governs your use of the software application Meld&Herstel (“Application”) for mobile devices that was created by Woweb B.V. commissioned by Gemeente Nijmegen. The Application is created to report a complain in the public space of Gemeente Nijmegen.

User Provided Information

The Application obtains the information you provide when you download and register the Application. When you register and use the Application, you generally provide your name, email address and phone number. This information you provided is used by Gemeente Nijmegen to inform you with updates regarding your report.

Automatically Collected Information

In addition, the Application may collect certain information automatically, including, but not limited to, the type of mobile device you use, your mobile devices unique device ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browsers you use, and information about the way you use the Application.

This Application only collects precise information about the location of your mobile device when creating a report.

Third parties

Only aggregated, anonymized data is periodically transmitted to external services to help us improve the Application and our service. We will share your information with third parties only in the ways that are described in this privacy statement.

We may disclose User Provided and Automatically Collected Information:

- as required by law, such as to comply with a subpoena, or similar legal process;
- when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or

respond to
a government request;

- with our trusted services providers who work on our behalf, do not have an independent use of the information we disclose to them, and have agreed to adhere to the rules set forth in this privacy statement.
- if Woweb B.V. is involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified via email and/or a prominent notice on our Web site of any change in ownership or uses of this information, as well as any choices you may have regarding this information.

opt-out

We will retain User Provided data for as long as you use the Application and for a reasonable time thereafter. We will retain Automatically Collected information for up to 24 months and thereafter may store it in aggregate. If you'd like to delete User Provided Data that you have provided via the Application, please contact Gemeente Nijmegen at gemeente@nijmegen.nl and we will respond in a reasonable time. Please note that some or all of the User Provided Data may be required in order for the Application to function properly.

Children

We do not use the Application to knowingly solicit data from or market to children under the age of 13. If a parent or guardian becomes aware that his or her child has provided us with information without their consent, he or she should contact us at service@woweb.nl. We will delete such information from our files within a reasonable time.

Security

We are concerned about safeguarding the confidentiality of your information. We provide physical, electronic, and procedural safeguards to protect information we process and maintain. For example, we limit access to this information to authorized employees and contractors who need to know that information in order to operate, develop or improve our Application. Please be aware that, although we endeavor provide reasonable security for information we process and maintain, no security system can prevent all potential security breaches.

Contact

This Privacy Policy may be updated from time to time for any reason. If you have any questions regarding privacy while using the Application, or have questions about our practices, please contact us via email at service@woweb.nl.